SGM LEKTRA QUALITY POLICY

The Management of **SGM Lektra** is committed to implementing, in all Operational Units and Functions within its organization, the provisions set out in the Quality Manual, procedures, and related documents.

The purpose of the **Quality Management System (QMS**) is to ensure the production of goods and services capable of achieving maximum customer and stakeholder satisfaction, by continuously monitoring and evaluating the effectiveness of the QMS and identifying the guidelines necessary for continual improvement.

To achieve this objective, Management periodically defines quality objectives, which represent a concrete commitment for all personnel, with particular reference to process owners. They are responsible for promoting Quality values throughout the organization, encouraging participation and sharing, ensuring adequate and up-to-date competencies, operating based on objective evidence, and guaranteeing compliance with economic targets and expected results.

SGM Lektra is committed to:

- **Providing** its employees and collaborators with a functional, safe, and comfortable working environment, fostering organizational and relational conditions that encourage motivation, professional growth, and a sense of belonging, in the belief that people's well-being represents a fundamental value and a key element for business success.
- **Maintaining** high quality standards across all business processes (sales, purchasing, design, service delivery, and after-sales service), in full compliance with contractual requirements and applicable regulations, including activities carried out under contract work arrangements.
- **Minimizing** the negative environmental impacts of its activities, particularly in terms of reducing waste generation, limiting the use of hazardous substances, and optimizing resource consumption.
- **Ensuring** adequate and up-to-date technical and operational competencies for all internal staff and external collaborators.
- **Operating** in an impartial and confidential manner, guaranteeing the secure and confidential management of company information.
- **Analyzing** and making decisions based on objective evidence, ensuring transparency, fairness, and reliability in business choices.
- **Managing** relationships with customers and partners, promoting collaboration, compliance with contractual requirements, and continuous process improvement.
- **Complying** with statutory and regulatory requirements, customer requirements, and applicable standards, in particular ISO 9001:2015 and Directive 2014/34/EU (ATEX), ensuring the conformity of products, services, and processes.
- **Integrating** quality management with worker health and safety and environmental protection through the adoption of an Occupational Health and Safety Management System (SGSL-MPI), ensuring that each process is designed, monitored, and improved with a focus on quality, safety, and sustainability.

Through this approach, **SGM Lektra** is committed to pursuing effective, safe, and sustainable business management, aimed at achieving maximum customer satisfaction, continuous process improvement, and the protection of people and the environment.

Rodano 02/25/26

CEO

Giacomo Roda